wApp features:

1. Bills: Admin will upload the bills and user/admin can see the images of the bills (purpose: transparency of money flow in the hostel)
2. Events/Hostel updates: Regular updates for residents (especially PhD and M.Tech) who are not involved in social media platforms like Facebook (considered a distraction in their academic studies)
3. Mess menu: to avoid the hassle of remembering all updates in the menu, if any.
4. Mess feedback: Anonymous public feedback for any particular meal, directly to the mess supervisor.
5. Hostel/room maintenance complaints: directly to the caretaker, notification after \_\_ days if not resolved.
6. About: info about the app
7. Lost and found section: easy and faster reach for people who have lost an item
8. Late resident payment: Reminder/notification for those who have not paid their bills

Schema: Residents, admin, Complaint fields, mess feedback fields, bills DB, admin privileges

Pointers:

* All-in-one: Facebook & WhatsApp (has many groups) posts (secy posts, residents post) Complaints
* Cultural insta page
* Facebook: Hostel Progress related, regular hostel related (festival, lost and found, cycle auction and other hostel events etc)
* Whatsapp: Meeting related, club-related (specific points which everyone needs to know) (pain-point: PHDs are missed out)
* Mess: Booklet related complaints directly with the mess supervisor

Functionality: being anonymous for public (not for dev, secy and supervisors and CT)

* Classification based on type of person posting (a place where everyone can post irrelevant of por) (replica of fb) (notification at time of posting and also 1 hr before event)
* Information for por (secy only) (information source for residents)
* Display of data for transparency photo (mess dues, bills) -> pain point about data being hidden
* Complaints (maintenance) -> notifications for CT and secy only with progress indicators (registrated, completed etc) + remainder for complaints
* Complaints (mess) -> Digital booklet (pain point: Not anonymous who complained)  
  Mess: two sections: today’s menu, mess review/booklet(dialogue text box: date: and bf/lunch/dinner and review and chat anonymously with mess supervisor) -> reviews are public/private??? (TBD) -> public: people’s voice, individual can be ignored, private: mess supervisor can deny this act (public preferred for now)
* Personal complaints for person only
* Cult: Budget Utilisation, Club: details, Updates and event details (Future: replace insta page of cult), general data (music instruments), people space for cult colab -> not so important for now
* Sports(13): Same, GC updates -> not so important for now